



Important Information about Your New York sitused Policy and the COVID-19 Pandemic

What you need to know

The New York Department of Financial Services (NYDFS) recently released regulations to help policyholders impacted by the COVID-19 pandemic, and we want to let you know how this may apply to you.

If you are facing financial hardship as a result of the COVID-19 pandemic, the following applies:

- NYDFS regulations require the grace period for the payment of premiums to be extended to 90 days. MetLife ordinarily provides you with a grace period of at least 60 days and will add an additional 60 days for you to remit your payment, for a total of at least 120 days. During the entire 120 day grace period, you will remain covered under your insurance policy and you will not be subject to completing reinstatement paperwork.
- If you are unable to make a timely premium payment, you will be able to arrange to pay such premium over a 12-month period. Please call us at the number listed below to find out the alternative payment arrangements that may be available to you.

We're here to help

If you are experiencing financial hardship due to COVID-19, and wish to discuss your options, please contact your Client Executive or our Customer Service Center is available Monday through Friday, 9:00 a.m. to 4:00 p.m. Eastern time at 1-877-638-3932.